## Appendix 7

#### SAMPLE INFORMATION LETTER

### in accordance with § 30b para. 1 BStMG

#### 1. TIME-RELATED TOLL (TOLLING REGULATIONS PART A I)

Salzburg, Aust	ria, on				
Invoice				Date / time:	1
In the second second				Road / toll section:	
Invoice number Enforcement ca					
License plate nu	umber	•		Determination of the in	fringement by
				Determination of the in	iningement by
Fixed substitute	toll amount				
Net	E	UR 100,00		Type of offence	$1 \sim 1$
+20 % VAT	E	UR 20,00		Non-payment of toll in	Austria
					1 Federal Roads Toll Act 2002
Gross	E	UR 120,00		– BStMG	
					And
Information	n lattar nura	want to	Articles 2/	and 25 of Dire	(EU) 2040 (E20
		uant to	Articles 24	and 25 of Direc	ctive (EU) 2019 /520 -
Substitute	toll			$( \land )$	
				$\sim$ $\langle$ $\rangle$ $) /$	
Dear holder of	the registration of	certificate,		and the second sec	
the motor veh	nicle registered	to you with	the license	plate number [] wa	as detected on the Austrian
toll road netwo	ork by an automa	atic vignette	monitoring s	ystem. It was discover	ed that the section toll owed
had not been	paid properly.	In this cas	e, § 19 para	is 1 and 4 BStMG 2	002 in conjunction with the
I olling Regula	tions provide for	a substitute	TOIL OF EUR 12	20 including VAT.	
Please transfe	r the amount of F	ELIP 120 to	the following b	bank account within for	Ir wooks :
r lease transie			ine ronowing i		i weeks .
			·····	**************************************	
Bank:	.1	.1 🦯	entering and the second s		
Recipient:	Ă	SFINAG	A particular	···	
IBAN:					
BIC:	į.	] (if an 8-di	git BIC is to b	e entered)	
		] (if an 11-0	Jigit BIC is to	be entered)	
Payment reference	ence: [.	.] (without s	paces)		,日本本来是以 <b>回</b>
	( Augusta				
_	<u></u>	·····			
Please enter the	he above IBAN a	and, if applic	able, BIC as	well as the payment re	eference on a payment order
or in your onlin	e banking or mo	bile banking	app in the fie	lds provided.	
		*******************			
•	Autobahnen- und Scl	nnellstraßen-Fi	nanzierungs-Aktie	engesellschaft	Page 1 of 2
	Schnirchgasse 17	T +43 (0) 501	18-99299	UID: ATU 43143200	-
	1030 Wien	F +43 (0) 501	08-10020	Firmenbuchgericht: Handelsgericht	
	Österreich	emf@asfinag. asfinag.at		Rechtsform Aktiengesellschaft, Sitz TÜV-Süd Zertifikat Nr. Q1531134, Z	
		aomay.au			oralized theory 100 800 1.2010

By paying on time, you will avoid the initiation of administrative penalty proceedings with the competent authorities [...]. These authorities may send you an information letter prescribing a fine in the amount of EUR 300. If this prescribed amount is not paid in due time, formal administrative penalty proceedings may subsequently be initiated, in which the penalty range is EUR 300 – 3.000.

The payment deadline will neither be waived nor extended even if ASFINAG Maut Service GmbH is contacted. Please remember that the transfer may take several days.

Important:

- 1. The amount of the substitute toll is set out in the applicable tolling regulations. A reduction of the justified substitute toll demand is not possible.
- 2. Payment in instalments is not possible. Please pay the total amount.
- 3. Partial payments will be refunded immediately, subject to a processing fee of EUR 15. Such payments cannot avoid the initiation of administrative penalty proceedings.
- 4. If you have any questions regarding this information letter or would like to comment in writing on the accusation of non-payment of the toll, please contact ASFINAG by e-mail at emf@asfinag.at. You are also welcome to enclose relevant evidence for your argumentation with your message. Please note that reply letters can only be processed in German or English.

**Please note**, that the substitute toll is only deemed to have been paid when the total amount is received in ASFINAG's bank account within 4 weeks of the date of issue of this payment request and the transfer contains the payment reference [...]. The payment can only be allocated to the payment request if the stated payment reference is complete and correct.

Kind regards

ASFINAG

Please note: In the case of a bank transfer, the total amount must be transferred gross (i.e. including VAT), as this is a transaction carried out in Austria that does not constitute an intra-Community supply or or service. The VAT paid can only be reclaimed by a company pursuant to § 2 UStG with its registered office within the EU from a reclaim amount of EUR 50 by application to the competent local tax office and with a registered office in a third country from a reclaim amount of EUR 400 by application to the competent Austrian tax office.

Pursuant to Regulation (EU) 2016/679, you are entitled to request access to your personal data, the correction or deletion of such data or the restriction of the processing of your personal data or to object to the processing. Furthermore, you are entitled to lodge a complaint with the Austrian Data Protection Authority, Barichgasse 40-42, 1030 Vienna.

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#### 2. SECTION TOLL (TOLLING REGULATIONS PART A II)

,					
Salzburg, Aus	tria, on				
Invoice				Date / time: /	
Invoice numbe	r.			Road / toll section:	
Enforcement c					
License plate r				Determination of the infringement by S	Spurkamera
Fixed substitut	e toll amount				
Net		EUR	100.00		
+20 % VAT		EUR		Type of offence	
20 /0 //				Non-payment of toll in Austria	
Gross		EUR	120.00	pursuant to § 32 par. 1 second senter	ice Federal
				Road Toll Act 2002 -BStMG	
				$\sim$ $\sim$ $\sim$ $\sim$ $\sim$	
Informatio	on letter pur	sua	nt to Articles 2	24 and 25 of Directive (EU)	2019 /520 -
Substitute	toll	Juu			
Cubblilli					
Dear holder o	f the registration	i certi	ficate,		
toll road netv been paid pi	vork by an auto roperly. In this	omatio case	c control device. It	e plate number [] was detected or was discovered that the section toll ad 4 BStMG 2002 in conjunction w luding VAT.	owed had not
Please transfe	er the amount of	EUR	120 to the following	bank account within four weeks :	
			A A A A A A A A A A A A A A A A A A A	$\sim$ $\sim$ $>$ $\sim$	
Bank:		[]			
Recipient:		[] ASFII	NAG	$\sim$ $>$	
IBAN:		[]		 h =	
BIC:		[] (II r 1 /#	f an 8-digit BIC is to f an 11-digit BIC is to	be entered)	
Payment refe	rence:	[] (II	vithout spaces)	be entered)	
		[] (·			
		\ \}			
Please enter	the above IBAN	and,	if applicable, BIC a	s well as the payment reference on a	payment order
or in your onli	ne banking or m	oblie	banking app in the f	ielas proviaea.	
	Autobahnen- und S	chnells	straßen-Finanzierungs-Ak	tiengesellschaft	Page 1 of 2
	Schnirchgasse 17		+43 (0) 50108-99299	UID: ATU 43143200	. age for 2
	1030 Wien	F	+43 (0) 50108-10020	Firmenbuchgericht: Handelsgericht Wien, FN 92191 a	
	Österreich		mf@asfinag.at sfinag.at	Rechtsform Aktiengesellschaft, Sitz Wien TÜV-Süd Zertifikat Nr. Q1531134, Zertifiziert nach ISO 90	01:2015

By paying on time, you will avoid the initiation of administrative penalty proceedings with the competent authorities [...]. These authorities may send you an information letter prescribing a fine in the amount of EUR 300. If this prescribed amount is not paid in due time, formal administrative penalty proceedings may subsequently be initiated, in which the penalty range is EUR 300 – 3.000.

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- 3. Partial payments will be refunded immediately, subject to a processing fee of EUR 15. Such payments cannot avoid the initiation of administrative penalty proceedings.
- 4. If you have any questions regarding this information letter or would like to comment in writing on the accusation of non-payment of the toll, please contact ASFINAG by e-mail at emf@asfinag.at. You are also welcome to enclose relevant evidence for your argumentation with your message. Please note that reply letters can only be processed in German or English.

Please note, that the substitute toll is only deemed to have been paid when the total amount is received in ASFINAG's bank account within 4 weeks of the date of issue of this payment request and the transfer contains the payment reference [...]. The payment can only be allocated to the payment request if the stated payment reference is complete and correct.

Kind regards

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#### 3. DISTANCE-RELATED TOLLS (TOLLING REGULATIONS PART B)

						Vienna,
Information l	etter pursuant	to Articles 24 and 25	of Directive (El	U) 2019/520 – S	ubstitu	te toll
Date / Time: Road / Toll see	number: e plate number /	country of registration	  / / /		$\hat{\mathcal{O}}$	
Type of offen	ce:	Non-payment of to Roads Toll Act 2002		cording to § 20	0 par. 2	Federal
Fixed substit	ute toll amount	•		Net: +20 % VAT	EUR EUR	200,00 40,00
				Gross:	EUR	240,00
The motor veh toll road net distance-relat	work by an a ed toll for this m conjunction wil	certificate, o you with the licens utomatic toll contr otor vehicle had not h the Tolling Regulat	ol device. It w been paid prope	as discovered erly. In this case	that t e,§19 p	he
How did the a	dministrative o	offence occur?				
Please transfe	r the amount of	EUR 240 to the follow	ving bank accou	nt within <b>four v</b>	veeks:	
$\bigcirc$	Autobahaan, und S	chnolletraß on Einanzierum	. Aktion gocollecto aft			Page 1 of 3
Č	Austro Tower Schnirchgasse 17 1030 Wien Österreich	chnellstraßen-Finanzierun info@asfinag.at asfinag.at/kontakt	Firmenbuchgerich Rechtsform: Aktier	t: Handelsgericht Wie ngesellschaft, Sitz: Wi Nr. Q1531134, zertifi	ien, UID: AT	U 43143200

# **A|S|F|i|N|A|G**

				<b></b>
	Bank:	[]		
	Recipient:	ASFINAG		288 - C
	IBAN: BIC:	[]		
	Payment reference:	[] []	2020	
	rayment reference.	[]	174 C 47.	
pay		ernet banking or b	e, BIC as well as the paym inking app in the fields prov	
	paying on time, you w petent authorities [].	ill avoid the initia	ion of administrative pena	alty proceedings with the
		you an information	letter prescribing a fine in	the amount of FUR 300 I
this		not paid in due ti	me, formal administrative	
The	payment deadline will	neither be waived	nor extended even if ASFIN	AG Maut Service GmbH is
		member that		take several days
mp	ortant:			
1.	The amount of the subs the justified substitute		in the applicable tolling reg ossible.	ulations. A reduction of
2.	Payment in instalments	s is not possible. Ple	ase pay the total amount.	$\leq$
3.			tely, subject to a processing ministrative penalty procee	
4.	on the accusation of no maut.at. You are also w message. Please note th	n-payment of the to velcome to enclose hat reply letters can	ormation letter or would lik II, please contact ASFINAG elevant evidence for your a only be processed in Germa lowing telephone number:	by e-mail at <b>info@go-</b> rgumentation with your an or English. You can also
The	payment can only be co	rrectly allocated if t	he stated payment reference	e is complete and correct.
Hov	w can such requests for	navment of a subs	itute toll be avoided in the	e future?
		And the second se		
		**************************************		
	rmation on the toll sys w.go-maut.at.	stem and the tolli	ng regulations can be foun	nd at www.asfinag.at and
Kind	d regards,			
	INAG			
	33.43.93 Tr			

# **AISIFIINIAIG**

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