

APPENDIX 2

METHODS AND MEANS OF PAYMENT:

1 TIME-RELATED TOLL (TOLLING REGULATIONS PART A I)

1.1 Payment of a toll sticker or digital vignette at the toll stations


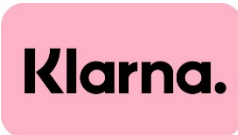






Payment of a toll sticker or digital vignette at the toll stations is possible with the following methods and means of payment:

<p><u>Cash payment</u></p>  <p>1)</p>
<p><u>Debit and credit cards</u></p> 
<p><u>Fuel cards</u></p> 

¹⁾ Payment of the toll sticker or digital vignette with cash must be made exclusively in euros.

1.2 Payment of a digital vignette online or in the APP

Payment of a digital vignette online or via the "Unterwegs" app is possible using the following methods and means of payment:

<p><u>Bank transfer or direct debit</u></p> <p>1)</p>   
<p><u>Debit and credit cards</u></p>    
<p><u>Wallets</u></p>  

¹⁾ No subscription to a digital vignette is possible.

1.3 Payment of a digital vignette at a vending machine

Payment of a digital vignette at a vending machine is possible with the following methods and means of payment:

<p><u>Debit and credit cards</u></p>    

1.4 Payment of the substitute toll to a toll enforcement officer

Payment of the substitute toll when being apprehended by a toll enforcement officer is possible using the following methods and means of payment:

<p><u>Cash payment</u></p>  <p>1)</p>
<p><u>Debit and credit cards</u></p> 
<p><u>Fuel cards</u></p> 

¹⁾ The section toll must be paid in cash exclusively in euros.

2 SECTION TOLL (TOLLING REGULATIONS PART A II)

2.1 Payment of the section toll at the toll stations

Payment of the section toll at the toll stations is possible using the following methods and means of payment:

<p><u>Cash payment</u></p>  <p>1)</p>
<p><u>Debit and credit cards</u></p> 
<p><u>Fuel cards</u></p> 

¹⁾ The section toll must be paid in cash exclusively in euros.

2.2 Payment of digital section tolls online and in the app

Payment of the digital section toll online or via the "Unterwegs" app is possible using the following methods and means of payment:

<p><u>Bank transfer or direct debit</u></p> <p>1)</p>   
<p><u>Debit and credit cards</u></p>    
<p><u>Wallets</u></p>  

¹⁾ Subscription to a digital section toll or digital section toll FLEX is not possible.

2.3 Payment of the digital section toll at vending machines

Payment of the digital section toll at a vending machine is possible with the following methods and means of payment:

<p><u>Debit and credit cards</u></p>    

2.4 Payment of the substitute toll to a toll enforcement officer

Payment of the substitute toll when being apprehended by a toll enforcement officer is possible using the following methods and means of payment:





<p><u>Cash payment</u></p>  <p>1)</p>
<p><u>Debit and credit cards</u></p> 
<p><u>Fuel cards</u></p> 

¹⁾ The section toll must be paid in cash exclusively in euros.

3 DISTANCE-RELATED TOLLS (TOLLING REGULATIONS PART B and PART C)













3.1 Postpaid procedure










3.1.1 The following means of payment (marked with OK) are accepted in the postpaid procedure at GO POINTS OF SALE:

	GO POINTS OF SALE
<p><u>Credit cards</u></p>    	<p>OK</p> <p>OK</p> <p>OK 1) 2)</p> <p>OK 1) 2)</p>

¹⁾ Only cards issued in Austria [see point 3.4.1. a) of this Appendix].

²⁾ No debit cards are accepted in the postpaid procedure.






	GO POINTS OF SALE
<p><u>Fuel cards</u></p>  <p>DIESEL 24</p>  <p>DKV</p>  <p>E100</p>  <p>ESSO CARD</p>  <p>euroShell Card</p>  <p>euroTOLL Opening the road</p>  <p>AS24 / EUROTRAFIC</p>  <p>EW EUROWAG</p>  <p>faSERVICE Il partner dell'autotrasportatore</p>  <p>LOGPAY Transport Services</p>  <p>MULTI SERVICE</p>  <p>OMV Card</p>	<p>OK</p> <p>OK</p> <p>OK</p> <p>OK</p> <p>OK</p> <p>-</p> <p>OK</p> <p>OK</p> <p>OK</p> <p>OK</p> <p>OK</p> <p>OK</p> <p>OK</p>

	GO POINTS OF SALE
	OK
	-
	OK
	OK
	OK
	OK
	OK
	-
	OK

3.1.2 The following means of payment are accepted at ASFINAG CUSTOMER SERVICE and online

3.1.2.1 Acceptance in connection with GO-Boxes

Changes of payment methods requested in written form and via telephone as well as written orders for GO-Boxes for the postpaid procedure are accepted via the ASFINAG CUSTOMER SERVICE and online.

	Change of means of payment		GO-Box orders	Payment via Internet ¹⁾	
	Internet	in writing	in writing	via debit card	via Postpaid contract
<p><u>Direct payment</u></p> 	-	OK	OK	-	OK
<p><u>Credit cards</u></p>    	OK	OK	OK	OK	OK




¹⁾ For details on payment by debit and credit cards online, please refer to item 3.4.6 of this Appendix.

	Change of means of payment		GO-Box orders	Payment via Internet ¹⁾	
	Internet	in writing	in writing	via debit card	via Postpaid contract
Fuel cards					
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	-	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK

¹⁾Details on payment with fuel cards via the internet can be found under item 3.4.6 of this Appendix.

	Change of means of payment		GO-Box orders	Payment via Internet ¹⁾	
	Internet	in writing	in writing	via debit card	via Postpaid contract
<u>Fuel cards</u>					
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	-	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK






¹⁾Details on payment with fuel cards via the internet can be found under item 3.4.6 of this Appendix.

	Change of means of payment		GO-Box orders	Payment via Internet ¹⁾	
	Internet	in writing	in writing	via debit card	via Postpaid contract
<u>Fuel cards</u>					
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK

¹⁾ Details on payment with fuel cards via the internet can be found under item 3.4.6 of this Appendix.

3.1.2.2 Acceptance with on-board units from the Swiss HVF system









Contracts in connection with on-board units from the Swiss HVF system can only be concluded via ASFINAG CUSTOMER SERVICE (by letter, fax or scanned in as an e-mail) with a duly completed form or via the SelfCare portal.

	Change of means of payment		TRIPON or Emotach orders	Payment via Internet ¹⁾	
	Internet	in writing	in writing	via debit card	via Postpaid contract
Direct payment 	-	OK	OK	-	OK
Credit cards    	OK	OK	-	OK	OK
	OK	OK	-	OK	OK
	OK	OK	-	OK	OK





¹⁾ For details on payment by debit and credit cards online, please refer to item 3.4.6 of this Appendix.

	Change of means of payment		TRIPON or Emotach orders	Payment via Internet ¹⁾	
	Internet	in writing	in writing	via debit card	via Postpaid contract
<u>Fuel cards</u>					
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	-	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK

¹⁾ Details on payment with fuel cards via the internet can be found under item 3.4.6 of this Appendix.

	Change of means of payment		TRIPON or Emotach orders	Payment via Internet ¹⁾	
	Internet	in writing	in writing	via debit card	via Postpaid contract
<u>Fuel cards</u>					
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	-	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK






¹⁾ Details on payment with fuel cards online can be found under item 3.4.6 of this Appendix.

	Change of means of payment		TRIPON or Emotach orders	Payment via Internet ¹⁾	
	Internet	in writing	in writing	via debit card	via Postpaid contract
<p><u>Fuel cards</u></p>    	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK

¹⁾ Details on payment with fuel cards via the internet can be found under item 3.4.6 of this Appendix.

3.1.2.3 Acceptance in connection with TOLL2GO on-board units









Contracts in connection with TOLL2GO on-board units can only be concluded via the ASFINAG SelfCare portal.

	Change of means of payment		TOLL2GO orders		Payment via Internet ¹⁾	
	Internet	in writing	via debit card	via postpaid contract	via debit card	via postpaid contract
<p><u>Direct payment</u></p> 	-	OK	-	OK	-	OK
<p><u>Credit cards</u></p> 	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK





¹⁾ For details on payment by debit and credit cards online, please refer to item 3.4.6 of this Appendix.

	Change of means of payment		TOLL2GO orders		Payment via Internet ¹⁾	
	Internet	in writing	via debit card	via postpaid contract	via debit card	via Postpaid contract
<u>Fuel cards</u>						
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	-	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK

¹⁾ Details on payment with fuel cards via the internet can be found under item 3.4.6 of this Appendix.

	Change of means of payment		TOLL2GO orders		Payment via Internet ¹⁾	
	Internet	in writing	via debit card	via postpaid contract	via debit card	via Postpaid contract
<u>Fuel cards</u>						
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	-	OK
	OK	OK	OK	OK	-	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK


¹⁾Details on payment with fuel cards via the internet can be found under item 3.4.6 of this Appendix.

	Change of means of payment		TOLL2GO orders		Payment via Internet ¹⁾	
	Internet	in writing	via debit card	via postpaid contract	via debit card	via Postpaid contract
<p><u>Fuel cards</u></p>    	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK
	OK	OK	OK	OK	OK	OK

¹⁾ Details on payment with fuel cards via the internet can be found under item 3.4.6 of this Appendix.

3.1.2.4 Acceptance in connection with the EasyGo+ Service

Contracts in connection with the EasyGo+ service can only be concluded via the EasyGo toll service providers who offer the EasyGo+ service.

	Type designation of the approved OBU	OBU orders from TSP ¹⁾	Payment in the distribution network	Payment online ²⁾
 BroBizz A/S	OBU-4021-01K	OK	-	-

¹⁾ TSP ... Toll Service Provider

²⁾ Details on payment with fuel cards online can be found under item 3.4.6 of this Appendix.

3.1.2.5 Acceptance in connection with the EETS Service

Contracts in connection with the EETS Service can only be concluded via toll service providers who offer the EETS Service.

	Type designation of the approved OBU	OBU orders in writing from TSP ¹⁾	Payment in the distribution network	Payment online
 AS24 / Total Energies	Sittraffic Sensus Unit C3077 (SSU C3077)	OK	-	-
 Axxès	OBU-5310-00A, TS3290/00A, TS3290/00B	OK	-	-
 DKV Euro Service GmbH & Co. KG	OBU-4021-01K or SSU C3080-T4E	OK	-	-
 Eurotoll	Sittraffic Sensus Unit C3077 (SSU C3077)	OK	-	-
 EUROWAG	Princip U850	OK	-	-
 MULTI SERVICE	Billien OBU 5050	OK	-	-
 Telepass S.p.A.	TLPDM03-HE or ETOLL2ST-1HE	OK	-	-
 TOLLTICKETS	OBU-5310-00A	OK	-	-

¹⁾ TSP ... Toll Service Provider

3.2 Prepaid procedure

3.2.1 The following methods and means of payment are possible in the prepaid procedure:

Cash payment



Payment in cash is generally made in euros; exceptions are made at the points of sale in Hungary where forints are accepted.

Debit and credit cards



Fuel cards






3.2.2 Online payment

In the prepaid procedure, the payment options described under item 3.4.6 of this Appendix are also available. The methods and means of payment permitted for this purpose are described under the "Online payment" heading in the "Payment via debit card" column in item 3.1.2 of this Appendix.

3.3 Subsequent payment of the toll, substitute toll and security deposit (in the event of entry via a toll enforcement officer)

The following means of payment are accepted for the respective payments (retroactive payment of the toll, substitute toll and security deposits) when being apprehended by a toll enforcement officer.

	Retroactive payment of the toll	Substitute toll	Security deposit
<p><u>Cash payment</u></p> 	OK	OK	OK
<p><u>Debit and credit cards</u></p>    	OK	OK	OK

	Retroactive payment of the toll	Substitute toll	Security deposit
Fuel cards			
 DIESEL 24	OK	OK	-
	OK	OK	-
	OK	OK	-
	OK	OK	-
	OK	OK	-
	OK	OK	-
	OK	OK	-
	OK	OK	-
	OK	OK	-
	OK	OK	-
	OK	OK	-

3.4 Special topics for payment of distance-related tolls

3.4.1 Special topics for payments by postpaid procedure

a) Payment with debit and credit cards

Only Mastercard and VISA cards beginning with the following issuer codes (the first four to six digits of the card number) are accepted:

<u>VISA</u>	<u>Mastercard</u>
4003 02	5266 xx
4103 64	5329 53
4103 66	5329 54
4103 67	5433 15
4103 68	5442 71
4166 09	5449 90
4220 93	5473 18
4222 10	5448 95
4222 11	5492 52
4238 01	5521 71
4273 13	
4273 23	
4277 98	
4277 99	
4313 37	
4378 98	
4438 77	
4484 70	
4548 18	
4548 25	
4548 28	
4568 48	
4665 55	
4904 73	
4904 74	
4985 37	

This largely corresponds to VISA and Mastercard cards issued in Austria.

The limited acceptance of Mastercard and VISA cards is based on the lack of payment guarantees from these international card organisations to ASFINAG.

American Express and Diners Club cards, on the other hand, are approved for the postpaid procedure regardless of the country of issue of the cards.

b) Approval for payment in the postpaid procedure via and through fuel card issuers

In addition to credit card issuers, fuel card issuers must also provide ASFINAG with payment guarantees and accordingly reserve the right to decide which of their customers are approved for the postpaid procedure. The approved customers (card numbers) are placed on a so-called "white list". While some fuel card issuers give all valid cards a blanket approval for postpaid and automatically place them on the "white list", others only approve the individual customers (card numbers) after an individual credit check. Requests in this regard must be addressed to the respective fuel card issuer.

c) Conclusion of postpaid contracts at GO POINTS OF SALE

If a postpaid contract is concluded at a GO POINT OF SALE, all means of payment listed as authorised for this procedure under item 3.1.1 can be used. The contract is concluded by the provision of the GO-Box on the one hand and the payment of the processing fee for system access on the other.

d) Conclusion of postpaid contracts with written order

ASFINAG Maut Service GmbH accepts written orders for GO-Boxes or other authorised on-board units in the postpaid procedure, whereby the desired method or means of payment must be specified in the order together with other information.

A written order for a GO-Box where payment is to be made via a fuel card must always be submitted to the card company.

A written order for the use of an on-board unit from the Swiss HVF system must be sent directly to ASFINAG irrespective of the means of payment used (either using the SelfCare portal or the forms provided; for details, see Tolling Regulations, Part C, clause 1.3).

e) Disabling GO-Boxes or other approved on-board units for the postpaid procedure

If a payment guarantee is no longer issued by a card company, the GO-Box or other approved on-board unit must be disabled and further use of the toll road network is prohibited. If the toll road network is used with the disabled GO-Box or another authorised on-board unit, no toll transactions or debits will take place (see also item 10 Tolling Regulations Part B). This is signalled acoustically to the driver. The driver must unblock their GO-Box or another authorised on-board unit with a valid means of payment at the next GO POINT OF SALE and pay the toll accrued up to that point in accordance with the conditions of section 7 Tolling Regulations Part B, otherwise they will be guilty of toll evasion (see section 10 Tolling Regulations Part B).

If a fuel card issuer places a card on their blocking list, it will also be blocked for the postpaid procedure.

In the case of a payment by credit card, the GO-Box or another approved on-board unit is then blocked if the payment transaction was rejected by the card issuer. This occurs in particular if

- a purchase limit has been exceeded
- the credit card company's statements have not been settled by the cardholder,

- the card has been blocked due to theft/loss
- the card or the account no longer exists

f) Direct settlement with ASFINAG via GO Direkt

GO Direkt is the direct settlement with ASFINAG for postpaid contracts. In this case, customers receive their invoice from ASFINAG.

As of 1 July 2009, ASFINAG is entitled to grant GO Direkt customers an annual completion and retention premium amounting to 0.3% of the toll charges incurred and billed in the twelve-month billing period. The previous twelve months, calculated from the day of the respective conclusion of the contract, and for the first time from 1 July 2009, are therefore decisive for the calculation of the annual acquisition and retention premium to be paid out. A final and retention premium is only granted if the contractual relationship with the GO Direkt customer continues to exist on the respective reference date and has also existed continuously during the settlement period. For existing customers, the acquisition and retention premium will therefore be paid out for the first time on 01.07.2010 (reference date); for new customers, the reference date depends on the day and year of the respective contract conclusion. The premium shall be granted in such a way that ASFINAG deducts the relevant premium amount from the respective invoice amount following the reference date, whereby the respective premium deduction amount shall be shown on the invoice.

3.4.2 Exceptions to the approval of fuel cards

If the cards of a fuel card issuer are approved as a means of payment in the prepaid or postpaid procedure, this generally applies to all valid, unblocked cards.

In exceptional cases, fuel card issuers have agreed specific limits with ASFINAG. For example, the following may not be permitted:

- Cards issued in a specific country
- Cards with a specific issuer code (an issuer code is the first four to six digits of the card number)

The cardholder can find out the exact conditions directly from the issuer of their fuel card.

3.4.3 Methods and means of payment regarding reimbursement of costs for LOST GO-Boxes

The reimbursement of costs for GO-Boxes that have been lost can be made at the GO POINTS OF SALE using the methods and means of payment valid for Pre-Pay. The only exception is EuroShell cards, which cannot be used to reimburse GO-Box costs.

In addition, for postpaid contracts that are not blocked due to a payment block, the reimbursement can also be paid at the GO POINTS OF SALE via the payment method saved with the postpaid contract. This means that it is not necessary to physically present an accepted means of payment at the GO POINTS OF SALE.

3.4.4 Billed motor vehicles per card

When paying by debit or credit card, several motor vehicles (GO-Boxes) can be paid for with one card, regardless of the payment procedure (prepaid or postpaid procedure).

When paying with a fuel card, there are different regulations. With some fuel card issuers, only one motor vehicle may be charged per card; with others, several motor vehicles may be charged. The cardholder can find out the exact conditions directly from the issuer of their fuel card.

3.4.5 Retroactive payment and subsequent settlement of the toll at a GO POINT OF SALE

A retroactive payment or subsequent settlement of the toll sections within the meaning of section 7 of the Tolling Regulations Part B can be made at the GO POINTS OF SALE using the methods and means of payment valid for prepaid (cf. section 3.2 of this Appendix).

In addition, in the case of postpaid contracts that are not blocked due to a blocked means of payment, a subsequent payment can also be paid at the GO POINT OF SALE using the means of payment saved with the postpaid contract. This means that it is not necessary to physically present an accepted means of payment at the GO POINTS OF SALE.

3.4.6 Online payment

For payment transactions in the SelfCare portal, the options listed under the "Online payment" heading in item 3.1.2 of this Appendix are available.

- The means of payment marked "OK" in the "Payment via postpaid contract" column use the means of payment already saved in the postpaid procedure for the settlement, unless this means of payment is not permitted due to a means of payment block.
- The means of payment marked with "OK" in the "Payment via insertable card" column can be used as a means of payment for the settlement by disclosing a card number including expiry date and the card verification number for credit cards, provided that this is authorised by the card issuer.

However, the listed payment options are only intended as non-binding information. If a payment method or means of payment is rejected despite being listed as an authorised payment option, this could be based on a regulation of the card issuer, such as an amount limit for this type of transaction. The cardholder can find out the exact regulations directly from their card issuer.

Central retroactive payment

Via the SelfCare portal, the customer has the option of retroactively paying the unpaid toll centrally in the event of the use of a category and/or tariff group that is too low, subject to the conditions set out in section 7.2 of the Tolling Regulations Part B.